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Snell & Wilmer

LLP

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LAS VEGAS, NEVADA

FACSIMILE TRANSMISSION

DATE: December 10, 2003

TIME IN:

TIME OUT:

TO: *Refunds Dept.*

| Name | Fax Number | Phone Number |
|-----------------------------|-------------------|--------------|
| <i>GEORGE ALLEN - USPTO</i> | 703-308-6778 5077 | 703-305-4631 |

FROM: Jane Lolling

PHONE: 602-382-6051

MESSAGE:*George, Refunds Dept.*

On November 28, our account (19-2814) was charged \$950.00 (09/648,575). We should have only been charged \$475.00 since it was a small entity. Please see attached. Would you please credit us the \$475.00 as soon as possible?

Please give me a call if you have any questions. Thanks so much!

Jane Lolling
Snell & Wilmer
602-382-6051

ORIGINAL DOCUMENT: Will not be sent

NUMBER OF PAGES (Including Cover): 4

CONFIRMATION NO.:

CLIENT MATTER NO.:

PLEASE RETURN TO:

PERSONAL FAX: No

REQUESTOR:

Jane Lolling

DIRECT LINE:

602-382-6051

IF YOU HAVE NOT PROPERLY RECEIVED THIS TELECOPY, PLEASE CALL ME AT (602) 382-6051.
OUR FACSIMILE NUMBER IS (602) 382-6070.

01/12/2004 EEKUBAY1 00000012 192814 09648575

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**UNITED STATES PATENT AND TRADEMARK OFFICE**

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

Office of Finance-Receipts Accounting Division

***Deposit Account Branch* Refund Branch ***

*** Status & Entity Branch (Patent Maintenance Fees)***

| | |
|--------------------------|---------------------------|
| To: Lisa | From: George Allen |
| Fax: 703-308-5806 | Date: 1/11/04 |
| Re: | CC: |

No. of pages to follow: 2

COMMENTS: The \$950.00 has been credited, now charge the \$475.00.

**DEPOSIT ACCOUNT BRANCH-703-305-4631
REFUNDS BRANCH-703-305-4229
STATUS & ENTITY BRANCH- 703-308-5068**

**OUR FAX NUMBERS:
703-308-6778 (Deposit Acct. Branch/Status & Entity Branch)
703-308-5077 (Refunds)**